

From: [Smith, Randy](#)
To: [Bagent, Aaron](#)
Cc: [Leite, Fabio](#); [Reed, Katie](#); [Smith, Randy](#); [Duffy, Lisa](#); [Hunt, Ryan](#); [Porfeli, Erik J.](#); [Snyder, Anastasia](#)
Subject: Proposal to deactivate the Healthcare Environmental and Hospitality Services undergraduate certificate
Date: Friday, April 19, 2024 1:19:06 PM
Attachments: [image001.png](#)

Aaron:

The proposal from the Department of Human Sciences to deactivate the Healthcare Environmental and Hospitality Services undergraduate certificate was approved by the Council on Academic Affairs at its meeting on April 17, 2024. Thank you for attending the meeting to respond to questions/comments.

No additional level of internal review/approval is necessary. This action will be included in the Council's next Annual Activities Report to the University Senate (July 2024).

The Office of the University Registrar will work you with any implementation issues.

Please keep a copy of this message for your file on the proposal and I will do the same for the file in the Office of Academic Affairs.

If you have any questions please contact the Chair of the Council, Professor Fábio Leite.11, or me.

Randy



W. Randy Smith, Ph.D.

Vice Provost for Academic Programs

Office of Academic Affairs

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Memo

March 26, 2024

To: W. Randy Smith, Vice Provost – Council on Academic Affairs

From: Aaron Bagent, Curriculum Specialist

RE: PROGRAM DEACTIVATION: Healthcare Environmental and Hospitality Services Undergraduate Certificate, Department of Human Sciences.

Please find materials included in this proposal related to the deactivation of the Healthcare Environmental and Hospitality Services undergraduate certificate. The department wishes to deactivate the certificate due to low enrollment and resource constraints. This proposal was approved by the EHE Curriculum Committee on March 21, 2024.

If there are any questions, please contact me at bagent.14@osu.edu.



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1945 N. High Street
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614-292-8862 Phone
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March 25, 2024

Dr. W. Randy Smith, PhD
Vice Provost for Academic Programs
203 Bricker Hall
190 N. Oval Mall
Columbus, OH 43210

Dear Vice Provost Smith,

I am writing on behalf of the College of Education and Human Ecology's (EHE) Office of Academic Affairs. EHE supports the recent curricular change that was approved by the EHE Curriculum Committee. The Department requests a suspension of the Healthcare Environmental and Hospitality Services Certificate and removing existing courses from the advanced courses option of the BS in Hospitality Management. Extremely low enrollment trends motivated this request. These changes will allow the program to better allocate existing faculty teaching resources to areas of the Hospitality Management undergraduate program with more student demand.

Sincerely yours,

Anastasia R. Snyder, PhD
Associate Dean for Faculty Affairs
College of Education and Human Ecology



March 5, 2024
Aaron Bagent
Curriculum Specialist
EHE Office of Undergraduate Education

Dear Aaron:

I am writing in support of the following requests, **effective Summer 2024**:

1. **Suspension of the Healthcare Environmental and Hospitality Services Certificate**
2. **Removal of the following courses from "Option A Major Advanced Courses" in the Bachelor of Science in Hospitality Management undergraduate degree:**
 - a. CSHSPMG 2200 Introduction to Healthcare Environmental & Hospitality Services (3)
 - b. CSHSPMG 3200 Infection Prevention in Healthcare & Hospitality (3)
 - c. CSHSPMG 3191.02 Healthcare Environmental Services Internship (3)
 - d. CSHSPMG 4200 Managing the Customer Experience in Healthcare & Hospitality Services (3)

Rationale:

1. Over the past year, due to low enrollment and resource constraints, the HEHS Certificate has ceased admitting new students and faces continued resource limitations thereby, requiring suspension of the certificate.
2. Courses have not been and will continue to not be offered so removal of these courses as course options in the undergraduate Hospitality Management major is necessary.

These changes have been reviewed and approved by members of the Department of Human Sciences Undergraduate Studies Committee.

There are currently no negative budgetary implications and no additional funds or human resources necessary for the execution of these changes. Thus, I am in support of the proposed changes.

If you have any questions or need additional information, do not hesitate to contact me.

Sincerely,

Sue Sutherland, PhD

Pronouns: she/her/hers

Professor, Associate Department Chair

College of Education and Human Ecology



1/30/24

Dear committee,

I am writing on behalf of the Hospitality Management (HM) faculty to request the suspension of the Healthcare Environmental and Hospitality Services (HEHS) Certificate. Over the past year, due to low enrollment and resource constraints, the HEHS Certificate has ceased admitting new students and faces continued resource limitations. The HM tenure-track and clinical faculty have unanimously voted to suspend the HEHS Certificate (3 yes, 0 no, 1/11/2024) with the hopes of offering this certificate in the future.

All courses within the HEHS Certificate (CSHSPMG 2200, 3200, 4191.02, 4200) are no longer offered. To facilitate the transition for currently enrolled students (less than 3 and only 1 is active), we are committed to accommodating appropriate course substitute requests to ensure enrolled students can complete their certification.

Sincerely,

Stephanie Liū, PhD
Associate Professor of Hospitality Management | Consumer Sciences
liu.6225@osu.edu

Department of Human Sciences**Healthcare Environmental and Hospitality Services Certificate (HEHS-C)**

The Department of Human Sciences from the College of Education and Human Ecology, at the Ohio State University is proud to offer the undergraduate Certificate Program in Healthcare Environmental and Hospitality Services. This program is designed to prepare hospitality and healthcare professionals for a meaningful future in leadership positions in healthcare environmental services departments. Candidates in this program will receive 12 credit hours of undergraduate classes.

The undergraduate certificate in Healthcare Environmental and Hospitality Services consists of 12 credit hours. The certificate is designed to enable hospitality and healthcare industry professionals and students to understand the environmental and hospitality services in the healthcare industry.

Required courses (12 credits):

- **CSHSPMG 2200** Introduction to Healthcare Environmental and Hospitality Services – 3hrs
- **CSHSPMG 3200** Infection Prevention in Healthcare and Hospitality – 3hrs
- **CSHSPMG 3191-02** Healthcare Environmental Services Internship – 3hrs
- **CSHSPMG 4200** Consumer Experience in Healthcare and Hospitality Services – 3hrs

The academic program coordinator in the College of Education and Human Ecology must approve the Certificate Program Form. The student must file the approved form with a college or school counselor. For further information about the certificate program, contact the college.

Learning outcomes:

1. Effectively recognize, interpret, and assess key healthcare business problems
2. Recognize and assess key infection prevention problems in healthcare and hospitality facilities
3. Understanding different healthcare departments and different non-medical positions in healthcare facilities
4. Implement Customer Experience Management systems and strategies in the healthcare organizations.

Healthcare Environmental and Hospitality Services certificate program guidelines**Eligible candidates**

Appropriate candidates for this program include:

- Persons who are currently employed in the hospitality, healthcare or related service industries
- Persons who are not currently employed in the hospitality, healthcare or related service industries, but are seeking to re-enter the workforce
- OSU students in majors not related to service and healthcare industry
- Other applicants with special circumstances will be considered

Requirements:

- High school diploma
- 2.0 GPA
- U.S. citizen or permanent resident
- C- or better grades in all courses

Cost

The total cost of the program is based on 12 credit hours and a current Ohio State distance education undergraduate tuition and fees per credit hour.

How to Apply

Potential candidates should complete the application and provide a letter of intent discussing the ability to complete the program.

- Step 1: Contact hospitality management admission specialist - Derraya Miller @ miller.1961@osu.edu.
- Step 2: Apply for Undergraduate Admissions - https://delegated.osu.edu/psp/csosuda/EMPLOYEE/CAMP/c/OAD_GEA.OAD_GEA_NUR_APL.GBL?appchrt=UCE.

Course Delivery

Courses are delivered in online mode. For further information about the course delivery in the specific semester, contact the college.

Credit hours required

A minimum of 12 credit hrs.

Transfer credit hours allowed

Overlap with the major is allowed up to 6 credits.

Overlap with the minors is allowed up to 6 credits.

College of Education and Human Ecology - Academic Affairs
Department of Human Sciences
Career Development and External Relations
A100 PAES Building, 305 W. 17th Ave Columbus, OH 43210